



Dear guests,

welcome to our family resort **JBX AVENUE LIPNO**. To make your stay as pleasant as possible, we have prepared this summary of the most important information.

JBX RESORT AVENUE LIPNO is part of the JBX RESORT Lipno group, which offers various types of accommodation in the beautiful countryside of Lipensko. Every place is different, yet they have a lot in common. All our buildings use modern smart technologies to help increase environmental sustainability.

To ensure the highest possible standard of our service, we provide all services only to guests accommodated in the JBX RESORT Group.

**JBX RESORT AVENUE LIPNO** is a modern complex of three buildings (marked A, B and C) with both hotel rooms and apartments. The resort is surrounded by a private garden with a saltwater swimming pool and whirlpool. You will also find a wide range of services, among which we can highlight spacious wellness, mini-golf, or curling.

JBX RESORT APARTMENTS LIPNO offers accommodation in a luxury modern furnished spacious apartment (2-3 separate bedrooms) with the possibility of seasonal use of a roof top terrace with a saltwater swimming pool and jacuzzi.

Apartments on the highest floors (3rd + 4th floor) are equipped with infrared saunas. On all the maps of our JBX RESORT LIPNO group, you will find this apartment house marked as building D.

**JBX RESORT HOTEL ALBATROS** is a small family-run hotel in a calm part of small village Přední Výtoň right on the Lipno shore and close to the bike and inline path. Each room has a terrace or balcony overlooking the surface of the lake. From the ground floor rooms you can comfortably walk up to our private beach.

Important phone numbers:

RESORT RECEPTION: + 420 381 255 090 REZERVATION DEPARTMENT: + 420 607 176 172

#### MAIN RESORT RECEPTION

- · is on the ground floor of building B
- · entrance from the square between buildings A and B or from the direction of wellness/garage corridor
- reception opening hours: 8 am to 11 am/4 pm to 9 pm (may vary in off-season)

#### **LOBBY BAR**

- · Located in the building B (next to the reception)
- Opening hours of the lobby bar: 4 pm 9 pm (may vary in off-season)
- Offers small snacks and drinks (alcoholic, non-alcoholic, cocktails, draft beer, coffee) with the possibility of seating

## **BREAKFAST**

- Served in our lobby bar from **8 am till 10 pm**. Due to the limited seating capacity of the lobby bar and to ensure the comfort of our guests, breakfasts **are only served upon prior reservation**.
- If you opt for breakfast, you will find a richly stocked hot and cold buffet (2-3 types of pastries including wholegrain, sausages, cheeses, fruits, vegetables), hot and cold drinks for children and adults - coffee from the coffee machine is prepared from freshly ground coffee beans.

## WHERE TO GO FOR LUNCH OR DINNER

You'll find many interesting places to eat in Lipno nad Vltavou. We can recommend:

- a small family-run organic bakery Chleba se solí located right in the middle of our central resort JBX AVENUE Lipno
- restaurant Gemelli their menu offers great pizza, grilled meats, and other dishes. This establishment is perfect for
  your first dinner upon your arrival. Located at the nearest roundabout, 250m from the Avenue and very close to our
  JBX Apartments Building D.
- restaurant Miláno is particularly suitable for families with children, also within walking distance of 250 m

# INTERNET

- Wi-Fi network name: your room/apartment number
- password: 888888888

# PIN CODE INSTEAD OF KEYS for even greater comfort and security

To enter the hotel room/apartment, please use your unique PIN code, which has been individually generated for each guest and its visit only. The same PIN is also valid to enter both garages (P1 and P2) and to the side entrances of each building.



- 1. Hold the display for 2 seconds, it will light up
- 2. Enter PIN
- 3. Confirm your choice with a cross on the right bottom corner (#)

If you have any technical problem with your PIN code, please call the main reception +420 381 255 090. Please note that your PIN is valid from 4 pm on the day of your arrival and expire at 10:30 am on the day of your departure from us.

All buildings are connected with underground garages and near every exit are placed information banners with navigation symbols.

### **ROOMS/APARTMENTS**

Each apartment including all fixtures and fittings have been thoroughly cleaned and disinfected for your comfort and safety. Our housekeepers are using the highest standard hospitality industry cleaning and disinfection products. Pillow protectors and fillings are regularly cleaned and disinfected. Hand soap and body lotion are placed on the sink in the bathroom of your room/apartment.

#### **BIKE/SKI ROOM**

Is in our underground garage P2 (2x). Always place your bikes into the racks. Electric bikes can be recharged in the bike room for free. Use our heated storage cabinets, which you will appreciate especially during winter months, for your ski equipment. To access the bike/ ski rooms enter your PIN code, same as to your room. The keys from heated cabinets will be provided by our reception or the reception will leave if for you in your apartment in advance. The whole area is monitored by a camera system for greater security.

#### TV - INFORMATIONAL HOTEL CHANNEL

You will find the informational channel under the **number 1**. It contains current offer of services of the whole resort.

#### **RELAX & WELLNESS**

- The resort is surrounded by a garden with sports grounds: a saltwater swimming pool (10,5 x 5 m), a large luxury whirlpool with a counter current of 2,5 x 5,5 m, a mini-golf course with six holes, a children's playground with wooden climbing frames and a fireplace with seating.
- On the 3rd floor of the main building B, you can play an increasingly popular sport curling! Directly below the lobby bar in the underground we want to invite you to our wellness centre equipped with Finnish saunas, infra-sauna, relaxation room with infra-chairs by the salt wall and a massage lounge.

You will find more detailed information about our services in the information desks. The desks also include full price lists, photos, and operating rules to all the premises and wellness. Entrances to the wellness centre, the pool/whirlpool, or the rental of equipment for outdoor activities can be booked by telephone, in person at the reception desk or use the Alfred mobile app (https://app.myalfred.cz/login).

# **PARKING**

If wish to park your vehicle in our underground garages, please contact the reception. This service is for a fee, and it will be added to your room/apartment bill, or you can pay for the service directly while booking.

#### **SMOKING IS FORBIDDEN**

Whole resort is strictly non-smoking - including terraces at each hotel room/apartment. To smoke, please use the reserved area you will find on the square outside the reception. Violating the smoking ban can lead to an early end of stay without any compensation.

Dear guests,

thank you again for choosing our hotel for your stay near the Lipno dam. We wish you to experience a lot of beautiful moments in this beautiful Šumava region, have time to fulfil your dreams and draw a lot of energy in here.



Yours sincerely, team JBX RESORT Lipno

